

Wichita State University Faculty Ombuds Program Charter

I. INTRODUCTION

The Wichita State University Faculty Ombuds program (“Ombuds Program”) was established to

s from visitors and tailors the Ombuds Program’s

clarify issues, serve as a strategic thought-

ava

assist with

engage in

, and provide feedback to the University about campus trends and

concerns.

Ombuds will take all steps necessary to disclose th
recuse themselves from involvement in it.

C. Confidentiality

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Ombuds Program will be voluntary and will not be a required step in any grievance process or University policy.

IV. AUTHORITY AND LIMITS OF THE OMBUDS ROLE

A. Ombuds Authority

In such a case, the University will provide

shared with the University or otherwise made public in ways that protect

4. _____ The Ombuds has no authority to
a dispute, nor will they represent University management or visitors to the
Program
treatment, and equitable policies in the University.
5. _____ The Ombuds has no
authority to make business or policy decisions on behalf of the University.
The Ombuds also has no authority to adjudicate, impose remedies or

V. REPORTING

The Ombuds Program may issue annual reports. Regular reports may include, at a minimum,
the Ombuds P

Program _____ Ombuds Program will
publish any annual reports issued on its website. The Ombuds Program may also prepare
The Ombuds Program shall ensure that any reports

VI. OMBUDS' QUALIFICATIONS

Ombuds shall _____, and
_____ . All Ombuds shall be members of the IOA while
serving in the Ombuds Program

Wichita State University Faculty Ombuds Program Charter

~~[Adapted from the Charters of the University of Colorado, Boulder and the University of Kansas]~~

I. INTRODUCTION

The Wichita State University Faculty Ombuds program (“Ombuds Program”) was established to help foster an environment of respect, honesty, fairness, and integrity, to bolster a ~~strong~~ working and learning climate at Wichita State University (“University”) for faculty and instructional ~~staff (“constituents”).~~ In keeping with national industry norms, ~~those members of~~ faculty and instructional

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III. STANDARDS OF PRACTICE

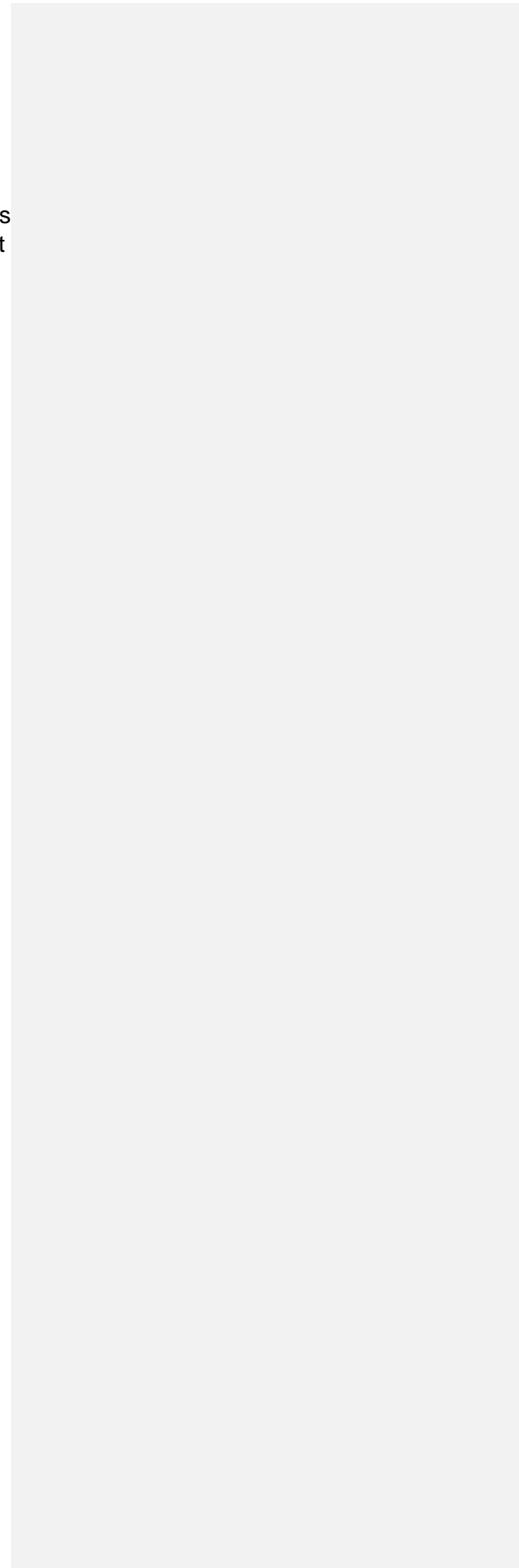
The Ombuds ~~adhere~~ Program adhere to and ~~have~~ has adopted the International Ombuds Association (IOA) ~~Standards of Practice and Ethical Principles, Standards of Practice and Ethical Principles~~ and this Charter adopts and incorporates by reference the IOA Standards of Practice and Code of Ethics. The Ombuds will function independently of interference or direction from ~~university~~ University administration in its ombuds services. The Ombuds Program will operate confidentially and impartially and limit the scope of its services to informal means of dispute resolution and problem-solving support. Ombuds will be members of IOA and attend regular relevant trainings and conferences whenever possible. The Ombuds will establish and follow consistent policies for the Ombuds Program, which will be posted on the Ombuds Program website. The Ombuds will also publicize the key principles on which ~~the program~~ Ombuds Program is based, including the confidential, independent, impartial, and informal nature of the Ombuds Program's services and will clearly explain each of these Standards of Practice to each visitor.

A. Independence

The Ombuds Program will be, and will take care to ensure it is perceived to be, free from interference in the performance of its ombuds services. The Univa2k(c)10(c)6.8(i)ty 3its in17.6aally a

B. Imparality:

The Ombuds will strive for impartiality and fairness in consideration of all visitors and the issues they raise. The Ombuds will operate with the aim of supporting all visitors and pages in the most effective way.



case the Ombuds may seek a resolution of this dispute through the Office of the Provost.

~~4. 4-Decline/Withdraw from Participation in a Concern.~~ The Ombuds may withdraw from or decline to participate

- ~~2.~~ ~~2. No Participation in Formal Processes and Investigations.~~ The Ombuds has no authority to conduct formal investigations of any kind. Unless required by law, the Ombuds will not willingly participate in formal investigative or adjudicative procedures, whether internal or external.
- ~~3.~~ ~~3. Organizational Record Keeping.~~ The Ombuds will not maintain records containing identifying information. If the ~~ombuds~~Ombuds takes notes during a visitor consultation, they shall be stored in a secure ~~location~~ and manner, protected from inspection by others (including ~~management~~University leadership).

familiar with the IOA Standards of Practice and Code of Ethics, as well as sound principles of individual and organizational conflict resolution.

VII. ACCOUNTABILITY AND EVALUATION

Ombuds Program personnel are University employees and subject to the University's employment policies and processes. ~~The work of the Ombuds will be evaluated annually by the Provost.~~ Complaints about the Ombuds Program should be directed to the ~~President or~~ Provost, for violation.